

Kotak Securities Ltd. – Web Accessibility Statement

About This Statement

This accessibility statement applies to **Kotak Neo App, Kotak Securities Website (Pre-login & Post-login), Account Opening (DIY), KINSITE App & Web**, operated by **Kotak Securities Ltd.** We believe in equal access for all users and are actively working to bring our platform into full conformance with recognised accessibility standards.

We have engaged **Pivotal Accessibility**, a DEPwD empaneled auditor, to conduct a formal audit of our platform. Based on this audit, we are implementing remediation measures in a phased approach.

Measures to Support Accessibility

-Kotak Securities Ltd. has taken the following steps to address accessibility on our platform:

- Commissioned a formal accessibility audit with Pivotal Accessibility, an external DEPwD-empaneled accessibility auditor
- Established an internal accessibility remediation roadmap based on audit findings
- Committed to reviewing accessibility as part of our ongoing release process

Our audit was conducted in accordance with the appropriate guidelines and covers key user workflows on the platform.

Known Limitations

There might be certain sections or areas on the platform that are not owned by Kotak Securities Ltd., controlled by a third party and might have accessibility barriers.

If you encounter an accessibility barrier, please let us know via the feedback mechanism below and we will do our best to address it promptly.

Feedback & Contact

We welcome your feedback on the accessibility of our platform. If you experience any barriers, or require alternate and reasonable accommodation, please reach out – <https://www.kotakneo.com/contact-us/>.

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